

**Developing a sustainable workforce strategy to support and protect** health and social care staff

# February - June 2021

### **HSJ Workforce Virtual Forum**

#### 23 June 2021

09:15 -	Chair's opening remarks
09.20	Dave West, Deputy Editor, HSJ
09.20 - 10.00	Opening Keynote
	Priorities for workforce recovery: Putting people first in the aftermath of covid-19
	• Placing staff recovery and wellbeing at the centre of decision-making
	<ul> <li>Create the capacity and environment for staff to think, innovate and deliver change</li> </ul>
	<ul> <li>Tackling and improving wide disparities in staff experience, especially among BAME staff to support the long-term attraction and retention of NHS workers</li> </ul>
	<ul> <li>Suggestions to support the actions of local leaders to increase workforce supply and improve staff experience, with focus on relationships and ways of working between the different parts of the system</li> </ul>
	Including live Q&A
10.00 - 10.15	Short break and session change
10.15 - 11:00	Championing the flexible worker: Investing in our existing workforce to enhance staff experience
	In association with NHS Professionals
	<ul> <li>Comprehend the current experiences of flexible workers, especially during covid-19. Gain insight into their priorities and learn how you can enhance their experiences as a key part of the workforce</li> </ul>

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	<ul> <li>Why flexibility matters: how the pandemic has demonstrated the importance of a workforce that is able to flex in response to different situations</li> <li>Creating a sense of security and belonging for Bank Members</li> <li>Improving onboarding processes and introducing training and support for Bank Members to ensure they feel confident in any role</li> </ul>
11.00	Including live Q&A
11.00 - 11.15	Short break and session change
11.15 - 12.00	Sustaining the digital revolution post-covid-19 to build a smarter NHS
	• Evaluate the increased adoption of technology during covid-19 and how this can be leveraged to springboard a digital future
	<ul> <li>Address challenges in integrating digital services across the system.</li> <li>What is the right combination of human and technological capabilities?</li> </ul>
	<ul> <li>Share learnings from the move to digital-first primary care and discuss how technology can be leveraged further to reduce pressure on staff</li> </ul>
	<ul> <li>Find out how you can advance digital literacy within the workforce so your organisation can benefit from digital integration</li> </ul>
	Including live Q&A
12.00 - 12.15	Short break and session change
12.15 - 13.00	Walking the talk as an inclusive, compassionate leader: Lessons from covid-19
	In association with General Medical Council
	Practical advice and strategies on reverse mentoring

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	Breaking down barriers between frontline staff and senior management
	• Establishing what good leadership actually looks like in times of crisis
	<ul> <li>The benefits of having leadership at all levels to drive change from the ground-up</li> </ul>
	Including live Q&A
	Confirmed speakers:
	<i>Marie Gabriel CBE,</i> Chair, Norfolk and Suffolk Foundation Trust, Chair, North East London Integrated Care System and Chair, NHS Race and Health Observatory <i>Charlie Massey,</i> Chief Executive, General Medical Council
13.00	<i>Closing remarks and end of main sessions</i> <i>Dave West, Deputy Editor, HSJ</i>
13.00 -	Interactive Discussion Group
13.40	In association with NHS Professionals
	Join a focused group discussion on a chosen topic and tackle key issues and exchange insights with peers from across the country
	Please note that this session is invite-only

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